

ASSURANCE STATEMENT

Klabin S.A. Sustainability Report 2020

Conecta Consultores was in charge of the independent assurance process of the Klabin S.A. Sustainability Report 2020. The report has been prepared in accordance with the GRI Standards: Core option, from Global Reporting Initiative.

The objective of this verification of the sustainability report aims to provide the stakeholders with an independent view of the adherence to the AA1000AP 2018 (Accountability Principles), using the criteria in the AA1000AS V3 (Assurance Standard V3), in order to check the integration of the relevant sustainability elements in the definition of the strategy, management and company reporting. The independent assurance process aims to present conclusions on underlying reporting procedures, validating qualitative and quantitative information, expanding the credibility of the information and the reported indicators.

1. Independence and Competences

Conecta Consultores is a consulting firm specialized in sustainability strategy, management and reporting. The independent verification process was carried out by professionals with sectorial expertise and who work in accordance with Accountability Principles and GRI Standards. Conecta is an AccountAbility-licensed assurance provider (AA1000 – under license 000-234). The firm states that has not been involved in consulting services nor has kept any other commercial relationship with Klabin S.A. that could affect the ability to provide an impartial assurance statement.

2. Responsibilities

The Klabin S.A. is responsible for the report content as well as for the processes of defining, collecting, validating and disclosing the information. Conecta is responsible for the evaluation of the non-financial information within the engagement agreement according to the methodology and the scope described in this statement, and could not be held responsible for any investment decision made based on this statement of guarantee.

3. Scope and Limits

The verification encompassed the content of the Sustainability Report 2020 covering the period from 1 January 2020 to 31 December 2020. Such verification was performed in accordance with AA1000AS (2008), type 1, moderate level of assurance.

Type 1 assurance evaluates the nature and extent of adherence to the four AA1000 AccountAbility Principles. A Moderate level of assurance enables to increase the reliability level of the information gathering across the organization and the statement of guarantee is provided when sufficient level of information is reached, having the margin of error little reduced, but not reduced to zero.

The financial information referring to the greenhouse gas emissions were not the object of the scope of this work. The material topics evaluated during such work were: Water and Effluents (GRI 303), Supplier Assessment (GRI 308 and GRI 414), Sustainability Strategy and Governance, Diversity and Equal Opportunity (GRI 405), Indirect Economic Impacts (GRI 203), Organizational Integrity Mechanisms, Anti-Corruption (GRI 205) and Occupational Health and Safety (GRI 403). The verification of evidence and interviews involved the company's headquarters in the city of São Paulo/SP and the units (industrial and forestry) in the cities of Monte Alegre/Paraná and Piracicaba/São Paulo, maintaining the cycle of all units involved in the process, carried out since 2018.

4. Methodology

The independent assurance process was carried out by using its own methodology, using the AA1000AS 2008 Standard and based on the AA1000AP 2018 Principles. The methodological approach included:

- Evaluation of the content of the 2020 sustainability reports;
- Analysis of engagement processes with stakeholders and definition of materiality;
- Research of public information related to the Company and its material topics;
- Interview with leaders and managers to understand the monitoring processes and decision-making flows in sustainability;
- Assessment of the documentary evidence, data collection and consolidation processes to confirm the consistency of the information reported in the material topics;
- Consultation with the representatives of stakeholders (sectorial organizations) linked to material topics and/or commitments made in sustainability by Klabin S.A..

After the completion of the verification work, the four AA1000AP Principles were classified within the maturity measurer, which suggests the Company's level of compliance with the principles on four levels: Initial, Intermediary, Advanced and Full Assistance.

5. Conclusions regarding the AA1000AP 2018 Principles

Inclusivity

The inclusivity principle encompasses the integration of the stakeholders' perspective in the organization's decision-making, based on the existence of mechanisms for dialogue and the integration of the legitimate expectations in the definition of the strategy, management and the reporting process. In our work, we seek to verify the application of the Inclusion principle at the corporate level and, above all, at relevant operational units.

In the corporate perspective, the existence of dialogue processes and the company's active participation in sectorial forums and the ESG agenda (Environmental, Social and Governance) allow the expectations of priority groups to influence the Company's decision-making (GR 102-103) based on the existence of processes, both local and corporate, through which this information is taken up to the company's high governance (GRI 102-43). The strengthening of governance mechanisms involves opening up to the participation of an external ESG member (board member) in these already existing bodies.

In its relevant operational units, industrial and forestry, we find that Klabin S.A. has been seeking to evolve in the capillarity of its engagement initiatives with stakeholders (GRI 413-1), either through social programs, dialogue or consultations. The expansion of its practices of local engagement had been an observed point in the previous assurance process, suggesting the evolution of the Company's maturity in the principle of Inclusivity through this route.

This aspect is part of the "KODS goals" (Klabin Sustainable Development Goals) of the Company's ESG 2030 strategic Agenda. The evolution of these initiatives, external participation in the governance and evolution of the associated KODS goals, should be monitored in the coming years and represent the evolution of the company in the principle of Inclusivity.

The compliance level of Klabin S.A. regarding the principle of the Inclusivity was classified as **"Advanced"**, according to the conclusions of the assurance process.

Materiality

Materiality refers to the identification and prioritization of sustainability topics, taking into account their impact and relevance for decision-making, for the definition of actions and the performance of the organization and its stakeholders.

In relation to the integration of materiality in the Company's strategies, it was possible to observe the significant progress in the developments (definition, integration, monitoring and reporting) of the KODS (Klabin Sustainable Development Goals), aligned with the UN (United Nations) Sustainable Development Goals (SDGs). The processes perfected during the year 2020 provide robustness and assertiveness in the integration of material themes in the strategy and management of several areas of the company. We also highlight the broad internal understanding of the KODS and its relevance to Klabin S. A.'s business.

In like manner, we understand that the spectrum of themes considered and associated with the KODS correspond to the context of challenges and opportunities in the ESG Agenda of Klabin S.A. and are defined based on robust processes with the involvement of the Company's stakeholders, managers and governance.

In our assessment, there was an evolution in the materiality principle in relation to the previous report, a fact associated with the integration and the commitment made with the KODS goals. The level of compliance with the Materiality principle, according to the conclusions of the assurance process is now classified as **"Full Assistance"**.

Responsiveness

Responsiveness is a relevant and concrete reaction of the organization to material topics and the impacts related to them, represented through decisions, actions, performance and engagement (communication).

During the assurance process it was possible to verify that Klabin S.A. acts proactively to respond adequately with actions and through communication to the main impacts associated with its operations and the legitimate demands of its stakeholders. To this end, it has channels accessible to stakeholders for the identification and handling of these topics.

Within the scope of its operational units, evidence of initiatives that consider the expectations of stakeholders was identified, through engagement and territorial development plans, in addition to research and innovation projects to minimize environmental impacts and those associated with transportation.

The commitments made by KODS will foster the company's maturity in the principle of Responsiveness, while directing the company to adopting concrete measures in response to the demands of its stakeholders.

In regard to the report, we understand that the new "ASG Platform" (Environmental, Social and Governance Platform) of Klabin S.A. will give stakeholders access to the non-financial performance of the organization, through the integrated accountability of various ESG management and reporting standards, such as SASB and GRI, increasing transparency and the ability to respond to stakeholders. The functionality of the ASG Platform must be observed in the next reporting cycles.

According to the conclusions of the assurance process, the level of compliance with the Responsiveness principle was classified as **"Advanced"**.

Impact

Impact is the effect of the actions and performance, on the part of an organization, on the economy, the environment, society, stakeholders, or the organization itself. The impact can cover a number of environmental, social, economic and governance aspects.

Klabin S.A.'s sustainability report presents the scope of material topics, aspects and sustainability indicators that allow the understanding of performance on the positive and negative impacts of the Company. The definition of KODS goals collaborates in directing the Company's efforts in relation to their impacts.

During the assurance process it was possible to identify, in the management approaches related to material themes, that they have sufficient elements such as: the existence of internal policies, control and evaluation procedures, defined indicators and targets, in addition to management support software related to the main impacts in sustainability. The assessment of the impact of Klabin S.A. is therefore supported by effective management processes and is handled with appropriate resources and skills. In our understanding, the company seeks effective ways to enhance its performance in social and environmental aspects, based on the generation of value in its actions with society and the environment. Advancing the monitoring of KODS goals will allow better identification of performance in this perspective.

We highlight the evolution in the management and monitoring of information related to the theme of Integrity and Compliance which includes the reception and handling of complaints regarding human rights, cases of corruption, harassment, among others. In the same direction, we point out the execution of actions in Diversity and above all, the definition of goals and commitments regarding the Company's gender policy. However, we notice that the evolution in the indicators is still timid, as these are recent initiatives and, we believe that their results must be monitored over the next three years. Our observation regarding the theme Diversity is in the sense of the search for coherence between the advances obtained and the communication practice in their regard.

The evolution in the impact principle is directly associated with the evolution in the Company's maturity in the other three AA1000AS principles. In our perspective, the next KODS performance monitoring and accountability cycles will show the real dimension of the results obtained with the implementation of the 2030 agenda and the impacts of the Company's ESG management.

The level of compliance with the Impact principle according to the conclusions of the assurance process, was classified as **"Advanced"**.

Stakeholders Engagement

The independent assurance process involved consulting representatives stakeholders for a better understanding, according to the external view of organizational leaders, of the level of commitment and maturity of the Company with the arrangements made and actions related to the material topics, especially when it comes to: water, forests, climate change and their relationship with the surroundings. In the sequence of the scope of organizations consulted in 2019 (*Apremavi - Associação de Preservação do Meio Ambiente e da Vida* and *FSC - Forest Stewardship Council*) and in 2020 (*CDP Latin America - Carbon Disclosure Project*, *IPEF - Instituto de Pesquisa e Estudos Florestais* and *Pacto Global Brasil*), we have consulted in this verification cycle two other stakeholders' representatives: *Fundação Avina* and *Interação Urbana*, both listed in GRI 102-13.

In view of the representation of these organizations, Klabin S.A. was selected as a **"protagonist"** company in terms of its commitment to the material issue of community relations. This rating represents the largest scale among four response options offered to stakeholders. The classification was justified by the interviewees in view of: (1.)

the Company's long-term commitment to the theme; and (2.) the search for the continuous qualification of its engagement practices with the communities.

Final Considerations

Klabin S.A. demonstrates maturity in the integration of its material topics in its strategy, management and accountability, thus emphasizing its levels of accountability. As Conecta Consultores sees it, the Company is committed and has a strategic view of the opportunities for the integration of stakeholders and sustainability in its businesses. It was possible to see advances in the Governance and in the Company's ESG strategy with emphasis on the commitment made with the KODS goals.

On the basis of the moderate assurance process carried out, we state that Klabin S.A. meets, at an advanced level of maturity, the requirements of AA1000AP 2018, in relation to the principles of Inclusivity of the stakeholders, Materiality, Responsiveness and Impact.

During the independent assurance process, nothing was identified that could jeopardize the stakeholders' understanding of the information provided in the 2020 Sustainability Report, or that did not find consistency in its demonstrated management approach and reported governance indicators.

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Marcelo Bertini Aversa

Conecta Consultores

Partner Director



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